

Information for users who fill-in the "Contacts" form

This information is provided, pursuant to Article 13 GDPR 2016/679 - "European Regulation on the Protection of Personal Data", to those who contact the Company through the request form on the site.

Identity of the Data Controller

The Data Controller is TURBODEN S.p.A., in the person of its pro tempore legal representative, with registered office in via Cernaia 10 - 25124 Brescia.

Contact details of the DPO (Data Protection Officer)

The DPO can be reached at the offices of the Data Controller, or contacted by e-mail at DPO@turboden.it

Type of data processed

The data collected and processed are: first name, last name, email, country, and telephone (if any), as well as additional personal data contained in your message.

Data source

The data is provided directly by the person concerned, by filling-in the appropriate form on the Data Controller's website.

Purpose of data processing

The data are processed for the purpose of processing and responding to requests of various kinds made by the Data Subjects (e.g. requests for quotes or the sending of informative material, reports and communications of various kinds).

Legal basis of the processing

The legal basis is the execution of pre-contractual and contractual measures formulated at the request of the person concerned by sending them.

Nature of data provision and consequences of refusal to provide data

The provision of data is always optional. Data marked with an asterisk (*) are necessary in order to process the requests sent and to reply to the person concerned. Therefore, failure to provide them will make it impossible to send the request via the form.

The telephone number may be provided, at the discretion of the person concerned, as an alternative contact address to the email address.

Period of data retention

The Data Controller keeps the personal data for the time necessary to pursue the purposes indicated. In this case, the data deemed of interest will be kept in its archives for 5 years. The data provided may also be retained until the law prescribes it in the event of a contract being concluded.

Data recipients

The personal data processed by the Controller are not disseminated, i.e. they are not disclosed to unspecified persons, in any possible form, including making them available or simply consulting them.

The data may be processed by employees and collaborators of the Data Controller, on the basis of the roles and tasks performed and for the pursuit of the purposes indicated above. These subjects have been authorised to process the data and have received adequate operating instructions.

They may also be communicated, to the extent strictly necessary, to subjects who must provide goods or perform services on behalf of the Owner, who have been designated as Data Processors.

Lastly, they may be communicated to parties entitled to access them by virtue of provisions of law, regulations and Community legislation.

Transfer of data

Under no circumstances does the Data Controller transfer personal data to third countries or to international organisations. However, it reserves the possibility of using cloud services; in which case, the service providers will be selected from among those who provide adequate guarantees, as provided for in Article 46 GDPR 2016/679.

Rights of the Data Subjects

The Data Subjects may exercise at any time the rights provided for in the GDPR 2016/679, in particular:

- The right of access (art. 15): to request confirmation of the processing of your data and possibly a copy of the personal data in our possession and to verify the lawfulness of the processing.
- The right of rectification (Art.16): to request the rectification of the personal data we hold on you. This allows you to have the incomplete or inaccurate data in our possession corrected, although it may be necessary to verify the accuracy of the new data you have provided.
- the right to erasure (Art. 17): requesting that we erase or remove your personal data if there are no valid reasons for continuing to process it or following the exercise of the right to object (see below), in the event of unlawful processing of your data or when we are required to erase your personal data to comply with applicable law. Please note, however, that we may not always be able to comply with your request for erasure due to specific legal obligations which will be communicated to you, if applicable, at the time of your request.
- the right to restriction of processing (Art.18): requesting the suspension of the processing of your personal data in the following cases:
 - (a) verification of the accuracy of the data;
 - (b) in the event of unlawful use of the data but you do not want us to erase them;
 - (c) if you request us to retain the data (which we do not need to retain) for the purpose of establishing, exercising or defending legal claims; or
 - (d) if you have objected to our use of your data but we need to verify whether there are overriding legitimate reasons for using it.
- the right to portability (art.20): request to transfer your data in an intelligible format to another entity indicated by you.
- the right to object to the processing of your personal data (Art. 21).
- the right to object to automated decision-making processes (Art. 22).

The Data Controller recalls in particular that any Data Subjects may exercise the right to object in the forms and ways provided for in Article 21 GDPR.

The Data Subjects may exercise their rights by writing to the Data Controller at the above address, or by email, specifying the subject of the request, the right they intend to exercise and attaching a photocopy of an identity document attesting to the legitimacy of the request.

Complaints

The Data Subjects has the right to lodge a complaint with the supervisory authority of the state of residence.

Automated decision-making processes

The Data Controller does not process personal data using automated decision-making processes.

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